



New! Booking Guardian

Shield your income from guest cancellation.

Booking Guardian is flexible cancellation insurance for property managers that enables them to offer more generous cancellation policies while protecting their revenue.

HOW IT WORKS

- Guest cancellations made from 60 up to 3 days before the stay are eligible for coverage.
- Waive the 20% deductible by rebooking the unit for at least 50% of the original total during the same stay dates. Multiple rebookings allowed.

Industry-wide, cancellations are on the rise—and guest expectations are shifting just as fast. In a 2023 survey by Transparent, **71% of travelers said flexible cancellation policies influence their booking decisions**, and listings with flexible terms tend to see **higher conversion rates**.



Booking Guardian

KEY INFORMATION

- Guest cancellations more than 61+ days or less than 3 days before the start of the stay are not eligible for coverage.
- Any cancellations not initiated by the guest are not eligible for coverage.
- Cancellation terms for bookings canceled more than 61 days before check-in must not be more restrictive than the standard policy.
- Unit must be made available for rebookings immediately.
- Not applicable for stays more than 180 days.
- See policy details for additional information.

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